Calibrating Large Language Models Using Their Generations Only

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BERT-based models can predict black-box LLM confidence based on the question & answer text

Motivation

- LLMs require techniques like confidence estimation to quantify trustworthiness of predictions
- But many commercial LLM are black-boxes behind APIs!
- We propose **APRICOT** ():
 - 1. Creating calibration targets in an unsupervised way and
 - 2. Training an auxiliary model to predict target LLM confidence scores from its text answers



Results

Figure 9: Reliability diagrams for our different methods using 10 bins each for Vicuna v1.5 7B on CoQA. The color as well as the percentage number within each bar indicate the proportion of total points contained in each bin.



- Create question & LLM answer embeddings with SentenceBERT and cluster with HDBSCAN
- Compute cluster accuracy as calibration target
- Finetune auxiliary model (DeBERTa v3) to predict confidence based on question + LLM answer text
- Verbalized uncertainty only better when model is also overwhelmingly right (i.e., the dataset might be too easy)

Conclusions

- APRICOT produces calibrated confidence scores for any LLM based on input and answers in text form alone
- In the paper: More experiments & analyses, ablation studies

