

### C-SEO Bench: Does Conversational SEO Work?

Haritz Puerto, Martin Gubri, Tommaso Green, Seong Joon Oh, Sangdoo Yun

















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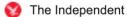
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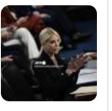
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\* Homenewshere.com

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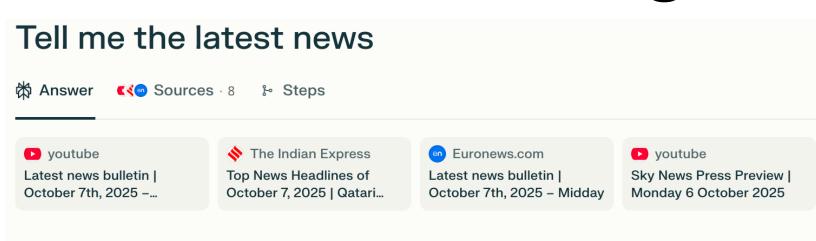
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### Online Search Changed

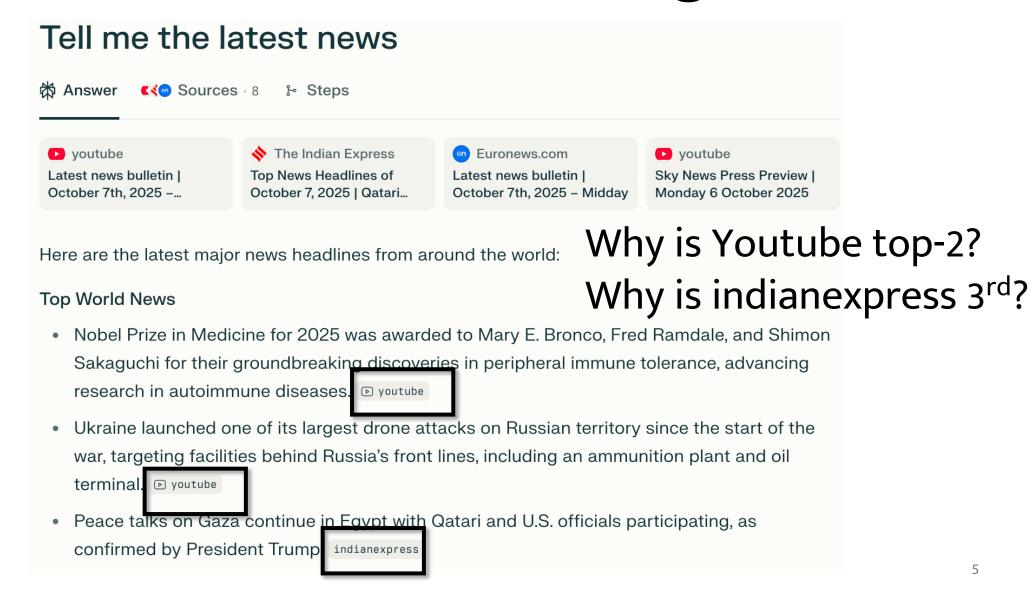


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#### **Top World News**

- Nobel Prize in Medicine for 2025 was awarded to Mary E. Bronco, Fred Ramdale, and Shimon Sakaguchi for their groundbreaking discoveries in peripheral immune tolerance, advancing research in autoimmune diseases.
- Ukraine launched one of its largest drone attacks on Russian territory since the start of the war, targeting facilities behind Russia's front lines, including an ammunition plant and oil terminal.
- Peace talks on Gaza continue in Egypt with Qatari and U.S. officials participating, as confirmed by President Trump. indianexpress

### Online Search Changed

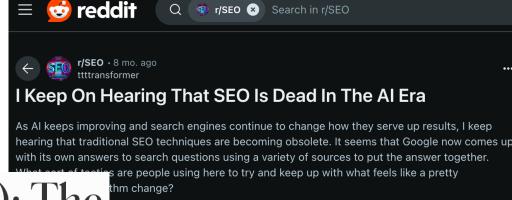


Core dna insights

#### Is SEO Dead? How to Update your Seo Strategy to 2025



Why SEO as we know it is dead (and what's next).



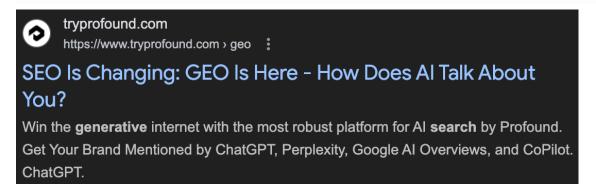
### Generative Engine Optimization (GEO): The Future Of Search Is Here



By Adam Binder, Forbes Councils Member.

for Forbes Agency Council, COUNCIL POST | Membership (fee-based)

Published Jan 02, 2025, 07:30am EST

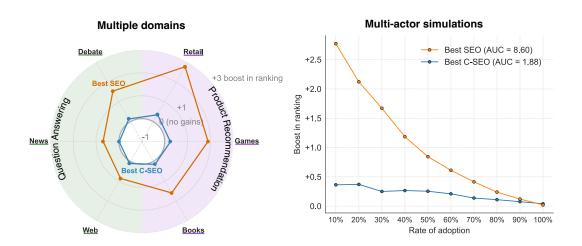




## "SEO is outdated! Long live to C-SEO!"

Is this true?





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#### Recommend me a nice book **Conversational SEO** for my vacations **Conversational Search Engine Conversational Search Engine Document Retrieval Document Retrieval Harry Potter Harry Potter** Harry discovers he's a wizard and heads to Hogwarts... Harry discovers he's a wizard and heads to Hogwarts... **Don Quixote Don Quixote** C-SEO Often considered the first modern novel, this classic... Often considered the first modern novel this classic... **The Hunger Games** The Hunger Games In a dystopian future, Katniss Everdeen volunteers... This international bestseller loved by millions... Modify description **Language Model** Language Model C-SEO boosts the I would recommend I would recommend ranking by 2 positions 1. The Hunger Game Don Quixote Harry Potter Don Quixote

3. The Hunger Game

Harry Potter

### Why Current Benchmarks Are Not Enough?

Table 1: **Benchmarks comparison**. denotes black-hat C-SEO; denotes white-hat C-SEO.

Benchmarks	Methods	Tasks	Domains	Real Data	#Docs	#Adopters
Aggarwal et al. 2024	٩	1	1	<b>√</b>	5k	1
Pfrommer et al. 2024	2	1	1	X	1.1k	1
Kumar and Lakkaraju 2024	<b>3</b>	1	1	X	10	1
Nestaas et al. 2025	2	1	1	✓	50	Many
C-SEO Bench (Ours)	٩	2	6	✓	16.3k	Many

- Focus on adversarial setting → Different from normal SEO industry
- Text modifications depends on domains
- AI Search applies to multiple tasks
- Need to analyze gains across number of adopters to be realistic

### C-SEO Benchmark

Task	Domain	#Queries	#Docs
Product Recommendation	Retail Video Games Books	500 436 249	5000 4360 2245
Question Answering	Web News Debate	300 294 142	1500 2375 880

2 tasks, 6 domains, real-world data, 1.9k queries, 16k documents

### **C-SEO Methods**

- C-SEO Methods (Aggarwal et al., KDD 2024)
  - Authoritative
  - Statistics
  - Citations
  - Fluency
  - Unique Words
  - Technical Terms
  - Simple Language
  - Quotes

- New Methods
  - Content Improvements
    - Improve document combining all prior methods
  - LLM Guidance
    - markdown summary concatenated at the beginning of the document to guide the LLM about its content. Inspired by LLMs.txt

Boring list of features

Exciting introduction

Exciting feature description

#### Original

Name: Wireless Gaming Keyboard and Mouse List of Features:

- [Rechargeable Keyboard and Mouse] ...
- 2.4G Wireless Transmission] ...
- [LED Rainbow Blacklight] ...

Details: K670 Wireless <b>Rechargeable Keyboard and Mouse Combo</b> is born for Gaming. The ergonomic design makes you more comfortable during long time gaming.

#### **Content Improvement**

Name: Wireless Gaming Keyboard and Mouse

\*\*Elevate Your Gaming Experience with the

K670 Keyboard and Mouse Combo\*\*

Introducing the K670Keyborard and Mouse- a

powerful duo...

\*\*Unmatched Performance and Durability\*\*

The wireless keyboard features a robust aluminum alloy brushed panel

\*\*Seamless Connectivity\*\*

Harness the power of 2.4G

### Setup

- Models for conversational search engine:
  - GPT 40-mini
  - Claude 3.5 Haiku
  - O3
  - O4-mini
- Model for C-SEO implementation:
  - GPT-40 mini

#### Evaluation

- Rank improvement
  - Rank before rank after
- Wilcoxon signed-rank test
  - Is rank smaller than the original one?
  - P-values corrected with Holm-Bonferroni

### Current C-SEO Methods Do Not Work!

	Product Recommendation			Question Answering			
Method	Retail	Games	Books	Web	News	Debate	
Authoritative	0.11 ±1.18	0.07 ±1.25	$0.11 \pm 0.94$	-0.04 ±0.89	-0.04 ±1.03	0.01 ±1.55	
Statistics	$-0.07 \pm 1.00$	$0.00_{\pm 1.11}$	$-0.11 \pm 1.04$	-0.53 ±1.27	$-0.05 \pm 1.31$	$-0.80 \pm 1.70$	
Citations	-0.01 ±1.14	$0.04 \pm 1.23$	$0.00_{\pm 0.91}$	$0.03 \pm 1.00$	-0.10 ±1.09	$-0.15 \pm 1.50$	
Fluency	0.06 ±1.11	$0.07_{\pm 1.27}$	$0.07_{\pm 1.05}$	$0.03_{\pm 0.89}$	$-0.01 \pm 1.08$	$0.32 \pm 1.64$	
Unique Words	$0.09_{\pm 1.09}$	$0.02 \pm 1.20$	$0.04_{\pm 1.04}$	$-0.07 \pm 0.92$	-0.10 ±1.03	-0.08 ±1.66	
Tech. Terms	$0.05 \pm 1.13$	$0.07_{\pm 1.32}$	-0.03 ±0.86	$0.01 \pm 0.95$	$-0.03 \pm 0.97$	$-0.05 \pm 1.56$	
Simple Lang.	0.03 ±1.05	$0.11 \pm 1.39$	$0.01 \pm 0.78$	0.02 ±1.02	$-0.04 \pm 1.00$	$0.04 \pm 1.63$	
Quotes	$0.06 \pm 1.09$	$0.04 \pm 1.29$	$0.01 \pm 0.97$	$0.00_{\pm 0.96}$	$-0.06 \pm 1.07$	-0.19 ±1.64	
LLM Guid.	<b>0.36</b> ±1.47	<b>0.24</b> ±1.05	$0.14_{\pm 1.07}$	$0.10_{\pm 0.99}$	$0.00_{\pm 1.10}$	$0.15_{\pm 1.65}$	
Content Impr.	<b>0.18</b> ±1.09	$0.13 \pm 1.23$	0.11 ±0.95	0.02 ±0.90	$-0.04 \pm 1.00$	$0.11 \pm 1.61$	
Best SEO	<b>2.77</b> ±2.31	1.89 ±2.32	<b>1.60</b> ±2.04	<b>0.87</b> ±1.35	<b>0.70</b> ±1.64	1.54 ±2.07	

SEO Is Much More Effective!

Results for GPT4o-mini

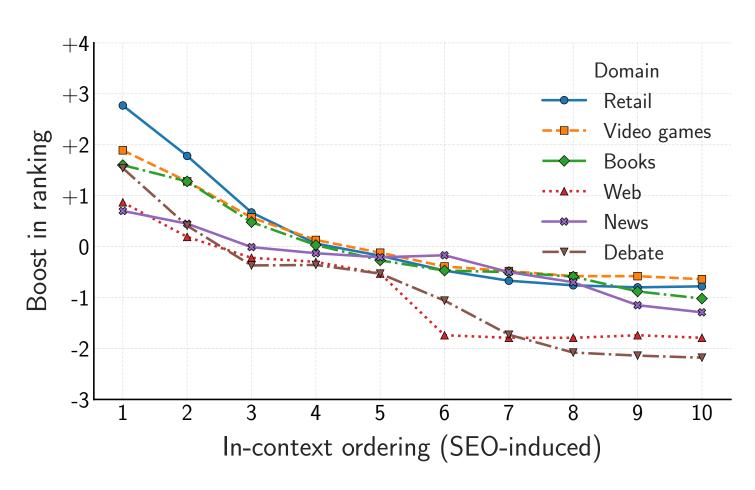
### C-SEO Can Be Negative!

	Product Recommendation			Question Answering			
Method	Retail	Games	Books	Web	News	Debate	
Authoritative	-0.53 ±1.29	-0.20 ±1.05	-0.34 ±1.06	0.03 ±0.72	0.04 ±0.77	0.01 ±1.41	
Statistics	-0.82 ±1.47	-0.10 ±1.01	$-0.60 \pm 1.34$	-0.58 ±1.18	-0.12 ±0.91	-0.85 ±1.66	
Citations	-0.49 ±1.31	-0.16 ±0.96	-0.31 ±1.10	-0.06 ±0.78	$-0.09 \pm 0.87$	$0.06 \pm 1.31$	
Fluency	$-0.48 \pm 1.30$	$-0.08 \pm 1.08$	-0.37 ±1.18	$0.00 \pm 0.73$	$0.05 \pm 0.87$	$0.18 \pm 1.40$	
UniqueWords	$-0.52 \pm 1.26$	-0.22 ±0.91	-0.43 ±1.11	-0.01 ±0.83	$-0.05 \pm 0.87$	0.04 ±1.40	
Tech. Terms	-0.45 ±1.26	-0.19 ±0.98	-0.39 ±1.17	-0.04 ±0.90	$-0.07 \pm 0.81$	-0.01 ±1.53	
Simple Lang.	-0.43 ±1.31	-0.09 ±0.96	-0.32 ±1.18	-0.01 ±0.68	$0.01 \pm 0.84$	0.01 ±1.48	
Quotes	$-0.50 \pm 1.27$	-0.14 ±1.07	-0.33 ±1.18	-0.08 ±0.93	$-0.03 \pm 0.76$	$0.03 \pm 1.33$	
LLM Guid.	-0.32 ±1.36	$0.00_{\pm 1.13}$	$0.06 \pm 1.21$	$0.02 \pm 0.83$	-0.09 ±0.97	$0.12 \pm 1.60$	
Content Impr.	-0.29 ±1.28	-0.13 ±1.02	$-0.08 \pm 1.08$	-0.13 ±0.96	-0.09 ±0.91	$0.11_{\pm 1.48}$	
Best SEO	<b>1.61</b> ±1.96	<b>0.93</b> ±1.59	<b>0.61</b> ±1.48	<b>0.35</b> ±1.22	<b>0.31</b> ±1.37	<b>0.56</b> ±1.81	

Results on Claude Haiku 3.5 Similar results for:

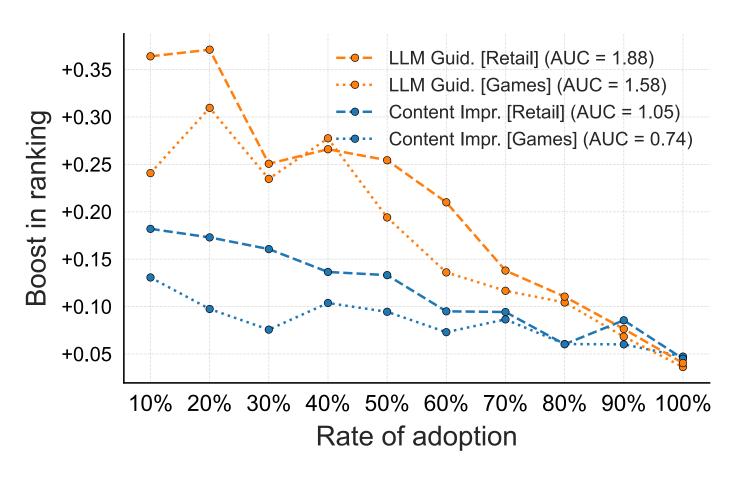
- o3
- o4-mini

### Does SEO Remain Impactful? YES!



- Significant gains by being in top 3 results
- Top 1 is game changer

### Does Adoption Rate Impact C-SEO?



# C-SEO is a zero-sum game

### Conclusions

- C-SEO is not a replacement for SEO
  - Content creators should keep investing in SEO methods
- Current C-SEO methods are not effective, but they may in the future. They need to evaluate across:
  - Tasks
  - Domains
  - Adoption rate



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